



# Everything you need to know about learner support services for students in VET

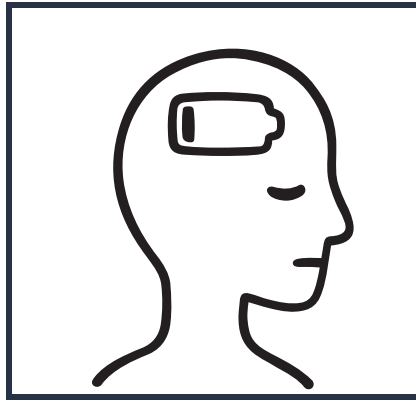


Are you feeling stressed, anxious or **overwhelmed** by personal challenges that are getting in way of training?

If you answered yes to any of these questions, Learner Support Services may be able to help.

Learner Support Services (LSS) provides you with **individual support** through a **personal coaching and case management** process. Your training provider may suggest LSS to you if they believe you could benefit from these supports.

Would you benefit from having **someone to talk to** about challenges in your life that are affecting your studies?



Learner Support Services can **assist you** to stay in training and **complete your qualification** by:

- addressing life, personal and social challenges interfering with your training
- addressing your study skill support needs
- identifying supports available in your community
- helping you to move between school and training to work



Wondering if you know how to **study and work** and do life at the same time?

What this means is that you will talk to and work with an **experienced case manager, in one-on-one sessions**. Your case manager will support you through your studies and may also talk to and **refer you to other services** in the community that can provide additional support.

Everything that you discuss will be **confidential**, unless you agree otherwise.